



HCL Clara Virtual Assistant for HCL Workload Automation

Demo

Scenario 3

Monitoring a job

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Before you start Demo Scenario 3

- This Demo Scenario requires you first run part 3 (Adding user access) of the Demo Scenario 1: Meet Clara.
- If the warning message "Notifications are disabled" appears on Clara chat window, click the provided button to enable Clara notifications in your browser.

1. Monitoring a submitted job

Steps:

- 1. You want to submit the job DEMO_SCENARIO3.
 - > Type: Submit job DEMO_SCENARIO3
- 2. Clara asks for a job alias.
 - Select Clara's tip: **No alias**.
- 3. Clara asks for a confirmation to submit the job.
 - Select Yes.
- 4. Clara informs you she submitted the job.
- 5. **Run this step and the following one within one minute from the previous one.** You want to check the job status.
 - Type: Status last job
 - (Repeate this command until it shows the job internal status of "EXEC").
- 6. Clara informs you that the job shows the internal status of "EXEC".
 - Select Clara's tip: Monitor this job to ask Clara to monitor the job and send a notification when the job status changes.
- 7. Clara confirms she will monitor the job.
- 8. After a while, you receive a message notification on Clara chat window indicating that the job ended abnormally.
- 9. Click the gray bell on the chat header to view details about the notification.

2. Analyzing the joblog

Steps:

- 1. You want to know more about the job abnormal end.
 - Type: Current plan status
- 2. Clara provides a donut chart representing the overall status of the current plan: it shows 1 job in error.
 - Select Clara's tip: **Show me jobs in error**
- 3. Clara displays the jobs with ABEND status (1)
 - Select the only job.
- 4. Clara provides information about the job.
 - Select Clara's tip: **Show me the joblog**
 - > Then, select Clara's tip: Open in a new tab
- 5. In the new tab, you can review the log for problem details. Close the tab when you are finished.