



HCL Clara Virtual Assistant for HCL Workload Automation

Demo

Scenario 2 Troubleshooting Workload Automation

Before you start Demo Scenario 2

- This Demo Scenario requires you first run part 3 (Adding user access of the Demo Scenario 1: Meet Clara).
- If the warning message “Notifications are disabled” appears on Clara chat window, click the provided button to enable Clara notifications in your browser.

1. Submitting a job

Steps:

1. You want to see the topics Clara can help you with.
 - Type: **What can you do?**
2. Clara shows the smart cards representing the categories of actions she can run on your behalf.
 - Select: **Managing your workload**
 - Then, select the action: **Submit a job**
3. Clara provides a list of jobs.
 - Select the job: **DEMO_SCENARIO2**
4. Clara asks for a job alias.
 - Select the tip: **No alias.**
5. Clara asks for a confirmation.
 - Select **Yes.**
6. Clara informs you she has submitted the job.
7. You want to check the status of the submitted job.
 - Type: **Status last job**
8. Clara informs you that the job is in READY status instead of EXEC. This means that something is preventing the job from starting.

2. Why the job doesn't start?

Steps:

1. You want to understand why the job doesn't start.
 - Select Clara's tip: **Troubleshooting**
2. Clara informs you that the job limit on the workstation where the job has to run is set to zero. That's why the job cannot start.
 - Select Clara's tip: **Increase workstation limit**
3. Clara asks you to set new limit for the workstation
 - Type: **10**
4. Clara asks for a confirmation.
 - Select **Yes**
5. Clara confirms she has set the limit to 10.
6. You want to check the job status again.
 - Type: **Status last job**
7. Clara informs you that the job status is SUCC, which means it started and completed successfully.