

CLARA, YOUR AUTOMATION VIRTUAL ASSISTANT	Clara Your Automation Virtual Assistant
HCL Clara, the Workload Automation expert, understands human input, provides answers by tapping into a rich- specialized knowledge base, and allows direct interaction with Workload Automation in natural language to execute tasks.	Troubleshooting
Clara saves IT ops time, frees up the schedulers, manages the how-to questions and initiates the troubleshooting of Workload Automation conveniently through voice commands or simple text chat.	AWSJC0197I The job limit of the workstation "/WA_AGT_0" is set to zero. Although the job is in READY status, it cannot run. Increase the job limit of the workstation to run the job.
	Increase workstation limit
	Type a limit for the workstation WA_AGT_0.
	10 Show me the joblog
	Type a message

## HCL Clara Virtual Assistant for HCL Workload Automation

### Demo

# **Scenario 2**

**Troubleshooting Workload Automation** 



#### Before you start Demo Scenario 2

- This Demo Scenario requires you first run part 3 (Adding user access of the Demo Scenario 1: Meet Clara.
- If the warning message "Notifications are disabled" appears on Clara chat window, click the provided button to enable Clara notifications in your browser.

#### 1. Submitting a job

#### Steps:

2.

- 1. You want to see the topics Clara can help you with.
  - > Type: What can you do?
  - Clara shows the smart cards representing the categories of actions she can run on your behalf.
    - Select: Managing your workload
    - > Then, select the action: **Submit a job**
- 3. Clara provides a list of jobs.
  - Select the job: **DEMO\_SCENARIO2**
- 4. Clara asks for a job alias.
  - Select the tip: **No alias**.
- 5. Clara asks for a confirmation.
  - Select Yes.
- 6. Clara informs you she has submitted the job.
- 7. You want to check the status of the submitted job.

#### Type: Status last job

8. Clara informs you that the job is in READY status instead of EXEC. This means that something is preventing the job from starting.

#### 2. Why the job doesn't start?

#### Steps:

6.

- 1. You want to understand why the job doesn't start.
  - Select Clara's tip: **Troubleshooting**
- 2. Clara informs you that the job limit on the workstation where the job has to run is set to zero. That's why the job cannot start.
  - > Select Clara's tip: Increase workstation limit
- 3. Clara asks you to set new limit for the workstation
  - > Type: 10
- 4. Clara asks for a confirmation.
  - Select Yes
- 5. Clara confirms she has set the limit to 10.
  - You want to check the job status again.

#### Type: Status last job

7. Clara informs you that the job status is SUCC, which means it started and completed successfully.